

Appendix 4 - Performance Definitions

Planned Care	The percentage of admitted pathways within 18 weeks for admitted patients whose clocks stopped during the period on an adjusted basis	The percentage of Referral to Treatment (RTT) pathways within 18 weeks for completed admitted pathways
Planned Care	The percentage of non-admitted pathways within 18 weeks for non-admitted patients whose clocks stopped during the period	The percentage of Referral to Treatment (RTT) pathways within 18 weeks for completed non-admitted pathways
Planned Care	The percentage of incomplete pathways within 18 weeks for patients on incomplete pathways at the end of the period	The percentage of Referral to Treatment (RTT) pathways within 18 weeks for incomplete pathways
Unplanned Care	Ambulance clinical quality – Category A (Red 1) 8 minute response time	The total number of Category A Red 1 incidents, which resulted in an emergency response arriving at the scene of the incident within 8 minutes. Category A Red 1 incidents are those where patients are presenting conditions that may be immediately life threatening and the most time critical. This data is only available at whole provider level i.e. there is no CCG split.
Unplanned Care	Ambulance clinical quality – Category A (Red 2) 8 minute response time	The total number of Category A Red 2 incidents, which resulted in an emergency response arriving at the scene of the incident within 8 minutes. Category A Red 2 incidents are those where patients are presenting conditions that may be immediately life threatening but less time critical than red 1. This data is only available at whole provider level i.e. there is no CCG split.
Unplanned Care	Ambulance clinical quality - Category A 19 minute transportation time	The total number of Category A incidents, which resulted in a fully equipped ambulance vehicle (car or ambulance) able to transport the patient in a clinically safe manner arriving at the scene within 19 minutes of the request being made. Category A incidents are those where patients are presenting conditions that may be immediately life threatening. This data is only available at whole provider level i.e. there is no CCG split.
Unplanned Care	A&E Department - % of A&E attendances under 4 hours	% of A&E attendances where the patient spent 4 hours or less in A&E from arrival to transfer, admission or discharge. Combined for type 1, type 2 and type 3 A&E departments. This data is only available at whole provider level i.e. there is no CCG split.